



CAFM PROPERTY & ESTATE MANAGEMENT

Our CAFM property and estate management software system is an intelligent web-based management solution. Using the mobile application, Concerto allows data to be captured in an easy and intuitive manner, anywhere, any time. The bespoke configuration is designed to reflect the clients organisation requirements. Being database driven means it can interface with linked sites, documents, equipment and asset registers.

System Features

- Asset capture and verification
- Compliance visibility
- CAD, GIS & 3D viewers
- Condition & life-cycle costing
- Configurable FM and property helpdesk
- Dashboard reports
- Document management
- Dynamic risk assessments
- Financial management
- Health & safety incident reporting
- Service failure and penalty management
- IoT sensors connectivity
- KPI and SLA monitoring
- NEC3/4 event management
- Portering request and work-flow management
- PPM regime management
- Resource management
- Sites, building and asset register
- Supplier portal
- Interoperability with finance/ERP systems

Benefits

- Access the same data for all users from anywhere/device
- Client-led configuration with customisable work-flows and role-defined dashboards
- Mitigate risk with automated functionality, alerts and reports
- Data transparency & sovereignty
- Encrypted data and traffic
- Significant savings in response and completion times for reactive works
- Reduced administrative burden & real-time data
- Improve efficiencies with single, centralised, 'umbrella' solution
- Deliver accurate and relational data to clients and safety auditors
- Peace of mind that statutory requirements and situations are understood
- Mobile operatives seamlessly interact with help-desk, even offline



Concerto is an award winning, web-based CAFM & IWMS (Integrated Workplace Management System). Accessed via a standard web-browser on any device, Concerto is used to manage all aspects of facilities management, providing complete transparency of data including compliance. Concerto has been proven to reduce administrative costs and burden by streamlining FM processes for some of the most recognised brands in the world.

Key Contacts

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Accreditations

- UK based software team
- All staff are DBS, Counter Terrorism CTC and Security (SC) cleared
- Data hosted in the UK via Microsoft Azure on high availability infrastructure
- ISO 27001, 9001 & 14001 accredited
- Cyber Security Essential Plus accredited



Software Services is one of the service offerings within the Bellrock group, providing state of the art workplace, facilities & property management analytics, workflow and financial support through it's service chassis.

- Consultancy
- CAFM
- Projects
- Estates Management
- Asset Verification
- Analytics
- Intelligent Workplace



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